

Embassy of the United States of America Muscat, Oman

Hospitals, Clinics, Medical Practitioners and Dentists in Oman

(updated April 2013)

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Please note that the office hours listed is subject to change; please call ahead to confirm.

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EMERGENCY TELEPHONE NUMBERS

Khoula Hospital 2456-0455 (operator); 2456-3625 (emergency)

(Accident & Emergency Dept.)

Royal Hospital 2459-9000 (operator); 2459-9525 (emergency)

(Accident & Emergency Dept.)

Muscat Private Hospital 2458-3600 (operator); 2458-3791 (emergency)

Sultan Qaboos University Hospital 2414-7777 (operator); 2414-4615 (emergency)

Police Operation Center 2456-0099 or 9999

Police Station (Al Qurum/Baushar) 2460-0099

Police Station (Ruwi) 2470-1099

Any Emergency (Ambulance/Fire) 9999

OTHER USEFUL TELEPHONE NUMBERS

Hatat House Polyclinic 2456-3641

Al Massaraat Medical Centre 2456-6435

Medident Center 2460-0668

Al Rimah Medical Center 2470-0516

Qurum Dental Clinic 2469-2898

Medident Dental Clinic 2460-1668

Gulf Medical Center 2456-4639

Al Qurum Veterinary Clinic 2456-2263 (clinic); 9270-3273 (emergency)

HOSPITALS

There are four government-run hospitals in the immediate area of Muscat to which the expat community has access. A letter of referral from an outside physician is required except in an emergency. The government hospitals will treat all patients in an emergency.

These are: Royal Hospital

Khoula Hospital

Sultan Qaboos University Hospital (SQUH)

Al Nahda Hospital

Each hospital has its own area of specialty. However, the Royal and Khoula Hospitals have 24-hour "specialized" accident and emergency departments.

Visiting hours for most of the hospitals:

1500-1800 Saturday - Wednesday 1000-1800 Thursday - Friday

As listed below, each hospital has its own area of specialty. <u>However, in an emergency you should proceed to the nearest hospital's accident and emergency department.</u> Only if time permits should you consider selecting a specific hospital.

Ambulance service began in April 2004. It is currently limited to traffic accident response, but it will expand to full service in the near future. To call an ambulance, dial 9999. The operators are multi-lingual and should be able to help you.

Muscat Private Hospital is the largest private hospital in Muscat. It is staffed by a variety of Western and Asian-trained physicians. Most specialties are available at this hospital. Starcare Hospital and Atlas Hospital are other private Hospitals available in Muscat.

Payment of hospital/clinics bills is the responsibility of each individual. Please check in advance with the concerned hospital about fees and payment procedures.

Government Hospitals

• Royal Hospital

Telephone: 2459-9000 (operator); 2459-9457/2459-9453 (emergency)

Visiting hours: 1500-1800 Saturday- Wednesday

1000-1800 Thursday- Friday

The Royal Hospital is a 635-bed facility and has specialty clinics in the following areas:

Internal medicine

OB/GYN

Surgery (including open-heart)

Pediatrics and neonatal intensive care unit

Intensive and coronary care unit

Oncology/Hematology

Urology

Cardiology

Renal dialysis and kidney transplants

To locate the accident and emergency department, drive in the main entrance and turn immediately to the right. There are separate entrances for adults and children.

The Royal Hospital specializes in cardiac and pulmonary care, and can handle such emergencies as heart attacks and pulmonary distress.

• Khoula Hospital

Telephone: 2456-0455 (operator); 2456-3625 (emergency)

Visiting hours: 1500-1800 Saturday- Wednesday

1000-1800 Thursday- Friday

Khoula Hospital is a 470-bed facility and is the country's regional trauma center. The Khoula Hospital has specialty clinics in the following areas:

Burns Unit

Trauma (especially road accidents)

Plastic surgery

Orthopedics/prosthesis

OB/GYN (low risk)

Neurosurgery

Urology

General surgery

Outpatient clinic hours: 0730 - 1430 Saturday – Wednesday

The accident and emergency entrance is well marked. Khoula Hospital will treat such emergencies as burns, road-traffic accidents, fractures and head trauma.

Khoula Hospital has its own MRI center. Please call the hospital for more information.

• Sultan Qaboos University Hospital

Telephone: 2414-7777 (operator); 2414-4615/2414-4618/2414-1716 (emergency)

Visiting hours: 1530-1800 Saturday- Wednesday

1000-1200/1530-1800 Thursday/Friday

The Sultan Qaboos University Hospital is a 275-bed facility. It primarily treats university personnel and their families and receives outside patients on a referral basis only.

Sultan Qaboos University Hospital has all specialties except orthopedics and neurosurgery. The majority of consultants and senior nurses are Western-trained.

You will need a pass, referral letter or appointment card to be allowed to pass through the security gate, outside of visiting hours. Once inside the gate, follow the signs to the hospital.

Sultan Qaboos University Hospital does not receive emergencies from outside the campus.

• Al Nahdha Hospital

Telephone: 2483-1255 (operator); 2483-7800 (emergency)

Al Nahdha hospital is a 300-bed facility. The hospital has specialty clinics in the following areas:

Ophthalmology Dermatology ENT (Ear, nose and throat) Dental (oral surgery)

Al Nadha Hospital has separate male and female entrances, and the outpatient clinics have separate waiting rooms.

Outpatient clinic hours: 0730 - 1430 Saturday – Wednesday

Visiting hours: 1300-1900 Hrs Saturday- Wednesday

1000-1200/1600-1900 Hrs Thursday- Friday

• Ibn Sina Hospital (For Psychiatric Care)

Tel: 2487-6322 ext. 116

For emergency on Thursdays/Fridays and after clinic hours Call 2487-6322 ext. 303.

The Ibn Sina Hospital is government-run and specializes in psychiatric care. A letter of referral from an outside physician is required except in an extreme emergency.

Outpatient clinic hours: 0730 - 1400 Saturday - Wednesday

Blood Bank Unit

Tel: 2459-1255

The blood bank is located opposite the Royal Hospital (next to Boushar Clinic). If you would like to donate blood, no appointment is necessary. If you require further information, contact Dr.Shahnaz Nidham Shah Al-Balushi , who is the Director of Department of Blood Services.

Donation hours: 0730 - 2030 Saturday – Friday

PRIVATE HOSPITALS

• Muscat Private Hospital

Tel: 2458-3600

http://muscatprivatehospital.com/index.html

Muscat Private Hospital is a 72-bed facility that opened in October 2000. It has 66 private rooms with large en-suite bathrooms. Of these, 6 are double executive style rooms. There are six delivery suites, a neo-natal intensive care suite and four adult intensive care beds. Recently made the first hospital in Oman to achieve JCI (Joint Commission International) Accreditation. There is a large, 24-hour emergency room. The hospital is affiliated with Allied Diagnostics which is on Hospital Campus and provides radiology including mammography, CT and MRI. Muscat Private Hospital has a small ambulance service available. Most specialties are available. The Outpatient Department (OPD)'s telephone number is 2458-3792/2458-3608.

• Starcare Hospital

Tel: 2455-7200

http://starcarehospital.com/

Starcare Hospital is a new 50 bed inpatient general hospital that opened in approximately Dec 2010. They have a 4 bed, 24 hour emergency room, with a small ambulance service. They have radiology that currently provides xray, CT and ultrasound and is hoping to provide mammography and MRI in the near future. They have pre and post natal program with 2 delivery suites, a neonatal Intensive Care Unit, four adult intensive care/recovery beds, 2 operating suites and specialties in the areas of orthopedics, family physicians, pediatricians, ob/gyn and counseling are available in this Hospital.

• Atlas Star Hospital

Tel: 2450-4000

http://healthcare.atlasera.com/index.html

Opened in 2004, Atlas Star has a 24 hour emergency room, radiology department, specialists available in the areas of family medicine, cardiology, general surgery, ob/gyn, ophthalmology, orthopedics, pediatrics and urology.

PRIVATE MEDICAL CLINICS

• Medinat Qaboos Medical (MEDIDENT) Centre LLC

Telephone: 2460-0668

Address: P.O. Box 2089, Ruwi 112, Sultanate of Oman

Way 2124 (Rd3) House 1290B, Madinat Sultan Qaboos

E-mail address: <u>kathy@medidentoman.comm</u>
Website: <u>www.medidentoman.com</u>

Hours: 8:00 – 12:00/15:00 - 18:00 Saturday - Wednesday

• Hatat House Polyclinic - Wadi Adai and Al Azaiba Branch

Telephone (Main Clinic): Tel: 24563641/24564367/24560087

Emergency number (non-clinic hrs): 9943-1173 (on-call doctor); 9943-1174 (on-call

nurse)

Al Azaiba (Branch): Tel: 2449-9269/2449-3270 Fax: 2449-6835 Mailing address: P.O. Box 1475, Ruwi 112, Sultanate of Oman

Hours (Main Clinic): 8:30 – 21:00 Saturday – Thursday

Al Azaiba (Branch): 8:30 – 12:30 & 16:30 – 21:00 Hrs Saturday – Thursday

(During non-working hours, Fridays and holidays, the clinic operates through its telephone answering machine system, which will provide the telephone/pager number of the doctors on duty who can assist in the event of an emergency.)

Specialists in gynecology, dermatology, psychology and pediatrics visit the branch on different days of the week. For appointments, please call the clinic.

The clinic offers: Laboratory, radiological investigations (x-ray, ultrasound and color doppler investigations), dental clinic, dermatological procedures and treatment, psychiatric consultation, stress management and counseling, eye clinic, physiotherapy unit, cardiologist consultation (procedures, treatment, ECG, stress test and Echocardiography), Immunizations/vaccinations and in-house pharmacy

• Al Hayat Polyclinic LLC

Telephone: 2456-7646 Fax: 2456-4990

E-mail address Merrill@omantel.net.om

Address: P.O. Box 1037, Al Hamriya 131, Sultanate of Oman Hours: 8:30 – 13:00/17:00 - 20:30 Saturday – Wednesday

8:30 - 13:30 Thursday

The clinic offers the following: Coronary angiogram, CCU, dobutamin stress echo, tissue doppler imaging, contrast echo, transtelephonic ECG, 24-hour ABPM and holter, stress – treadmill, pulmonary function test, audiometry test, neurology clinic, EEG, EMG, nerve conduction study, evoked potential study, sleep laboratory, cosmetic surgery, pain management clinic, diabetes management clinic, ultrasound, endoscopy, laboratory facility, x-ray facility, in-house pharmacy, vaccinations, day care surgical services both under general and local anesthesia and male and female observation rooms.

Al Massaraat Medical Centre

Telephone: 2456-6435/2457-1033, Fax: 2456-6436

Emergency number (24 hrs) GSM: 9946-5316 E-mail address massaraat@gmail.com

Address: P.O. Box 853, Mina Al Fahal 116, Sultanate of Oman

House 5700, Way 661, Qurum

Hours: 8:00 - 20:00 Saturday – Wednesday

8:00 - 13:00 Thursday

Al Massaraat Medical Centre offers: Fully equipped laboratory, x-ray facilities, ECG facilities, audiometric testing, fully equipped dental department, in-house pharmacy, family or individual health care package and 24-hour home visit.

• Al Rimah Medical Centre – Rex Road

Telephone (Main Clinic): 2470-0515 Fax: 2470-8939

Emergency numbers (24 hrs) 9932-7164 (Mobile) E-mail address alrim@omzest.com

Address: P.O. Box 2544, Ruwi 112, Sultanate of Oman Hours: 08:00 to 13:00/17:00 to 21:00 Saturday -

Wednesday

09:00 - 13:00/17:00 - 21:00 Thursday

Al Rimah Medical Centre has facilities for all routine examinations and clinical procedures. It also offers: Portable ECG, ultrasound, treadmill, ambulatory BP monitoring,

video EEG (electroencephalogram), computerized pulmonary function test (PFT), custom –made sound -proof audiometry booth, gastroscopy (video endoscopy) and event recorder for arrhythmias test facilities.

Al Rimah Medical Centre – Al Khuwair Branch

Telephone (Main Clinic): 2447-9664 Fax: 2447-9665

Hours: 08:00 - 13:00/17:00 - 21:00 Hrs Saturday - Wednesday

Al Khuwair Branch also has facilities for all routine examinations and clinical procedures. It also offers: Portable ECG, ultrasound, treadmill, ambulatory BP monitoring, video EEG (Electroencephalogram), computerized pulmonary function test (PFT), gastroscopy (video endoscopy and event recorder for arrhythmias test facilities.

Al Rimah Medical Centre – Al Khoud Branch

Telephone (Main Clinic): 2454-4705 Fax: 2454-4706

Hours: 8:00 – 13:00/17:00 – 21:00 Hrs Saturday - Wednesday

• Gulf Medical Centre

Telephone: 2456-4639 Fax: 2456-5667

Address: P.O. Box 471, Mina Al Fahal 116, Sultanate of Oman Hours: 10:30 - 12:30/17:30 - 20:00 Saturday - Wednesday

10:00 - 13:00 Thursday

Services offered include: Consultation for diseases of the skin, hair and nail, skin allergy treatment, laser hair removal, laser treatment for skin, Botox and other cosmetic procedures, electro surgery and cryotherapy

• Qurum Clinic

Telephone: 2456-3181/2456-3497/2456-3183

Emergency number (24 hrs) 2701469

Address: P.O. Box 438, Muscat 113, Sultanate of Oman Hours: 08:45 - 12:00/16:45-19:30 Saturday - Wednesday

09:45 – 14:00 Thursday – Closed on Friday

Laboratory and x-ray facilities are available in the clinic.

• Badr Al Sama Clinic

Telephone: 2479-9760 Ruwi

2454-6099 Al Khoud 2448-8322 Al Khuwair 2688-4910 Barka 2684-6660 Sohar 2329-1830 Salalah

PRIVATE DENTAL CLINICS

• Harub Dental Surgery

Telephone: 2456-3814/2456-3217 Fax: 2456-3342

Emergency number: 92993128

Address: P.O. Box 133, Al Harthy Complex 118, Sultanate of Oman

Way # 1826, House # 1805, Qurum (Opp. Ernst & Young

Bldg)

E-mail address: hdsugery@omantel.net.om

Hours: 8:30 – 13:00/14:30 – 19:00 Saturday - Thursday

• Medident Centre Dental Clinic

Telephone: 2460-1668

Address: P.O. Box 2089, Ruwi 112, Sultanate of Oman

Way 2124 (Rd3) House 1290B, Madinat Sultan Qaboos

Hours: 8:00 – 12:00/13:00 - 18:00 Saturday - Wednesday

The clinic handles most dentistry problems including orthodontic, crown and bridgework. All crown and bridgework is now made in Oman by Syrian technicians trained in

Germany, using top class German materials.

• Qurum Medical Center (Dental Clinic)

Telephone: 2469-2898 Fax: 2460-4547

Address: P.O. Box 393, Mina Al Fahal 116, Sultanate of Oman

Villa # 61A, Medinat Al Ilam Street

Hours: 9:00 - 17:00 Saturday – Wednesday (by appointment only)

The clinic has its own laboratory facilities with a dental laboratory assistant.

• Al Rimah Dental Clinic – (Ruwi and Al Khuwair)

Telephone: 2470-0516 Ext. 41 or 22 (Ask for the Dental clinic) Address: P.O. Box 2544, Ruwi 112, Sultanate of Oman Hours: 8:00 - 13:00/17:00 - 21:00 Saturday - Wednesday

9:00 - 13:00/17:00 - 21:00 Thursday

• Badr Al Sama Dental Clinic

Telephone: 2479-9760 (Ruwi)

2454-6099 (Al Khoudh) 2448-8322 (Al Khuwair) 2688-4910 (Barka) 2484-6660 (Sohar) 2329-1830 (Salalah)

PRIVATE OPTICAL CENTERS

• Gulf Optical Center

Telephone: 2479-7480 (Ruwi) 2329-6480 (Salalah)
Address: P.O. Box 3450, Ruwi 112, Sultanate of Oman
Hours: 8:30 - 13:00/16:30 - 21:00 Saturday – Wednesday

9:00 - 1300/17:00 - 21:00 Thursday

• Finland Eye Centre

Telephone: 2456-4488

Address: Ground Floor, Ernst Young Building (Opp. Al Qurum Complex)

Hours: 8:00 - 20:00 Saturday- Wednesday

COMMONLY USED CLINICAL SPECIALISTS

•	Primary Care Physicians: Dr. Verma Dr. Moustafa Abdel Nabi Dr. Firazath Hussain 6435	Muscat Private Hospital Medident Center Al Massaraat Medical Centre	2458-3600 2460-0668 2456-	
•	Pediatricians: Dr. Hans Hellgren Dr. Salim Ismail Dr. Avirat Vaishnav Dr. Firazath Hussain	Muscat Private Hospital Muscat Private Hospital Muscat Private Hospital Al Massaraat Medical Centre	2458-3600 2458-3600 2458-3600 2456-6435	
•	Pediatric Surgeons: Dr. Mohammed Jaffer Sajwany	Muscat Private Hospital	2458-3600	
*	❖ Muscat Private Hospital offers a 24-hour pediatric emergency hotline at 9947-4989.			
•	Obstetricians/Gynecologists: Dr. Pritima Kaushik Dr. Kanchana Rajan Dr. Majida Irhayim (infertility) Dr. Rula Eskander Muscat Private Hospital offers a 24-ext. 2200.	Muscat Private Hospital Muscat Private Hospital Muscat Private Hospital Muscat Private Hospital Chour OB/GYN hotline at 2459-6907	2458-3600 2458-3600 2458-3600 2458-3600 or 2459-2600	
•	Cardiologists: Dr. Rashid Shahrabani Dr. Kadhim Jaffer Suleiman Dr. Al Riyami	Muscat Private Hospital Muscat Private Hospital Muscat Private Hospital	2458-3600 2458-3600 2458-3600	
•	Dermatologists: Dr. Farouk Iqbal Dr. Fatma Obaid Ali Dr. Abdulla Al Taie	Gulf Medical Center Emirates Dermatology Center Muscat Private Hospital	2456-4639 2460-4540 2458-3600	
•	Ophthalmologists: Dr. Ashraf Dr. Lisa	Magrabi Eye & Ear Clinic Finland Eye Center	2456-8870 2456-4488	
•	Neurologists: Dr. Sharma	Muscat Private Hospital	2458-3600	

•	Urologists: Dr. Joseph John Dr. M. Sadiq Lala	Muscat Private Hospital Muscat Private Hospital	2458-3600 2458-3600
•	Nephrologists: Dr. Nabil Muhsin	Muscat Private Hospital	2458-3600
•	Rheumatologists: Dr. Humaid al Wahshi	Muscat Private Hospital	2458-3600
•	Endocrinologists: Dr. Hala al Sheikh	Muscat Private Hospital	2458-3600
•	Orthopedists: Dr. Ramanathan Dr. Joel Coutinho Dr. Banerjee Dr.Henry Graf	Muscat Private Hospital Muscat Private Hospital Muscat Private Hospital Muscat Private Hospital	2459-3600 2458-3600 2458-3600 2458-3600
•	Plastic Surgeons: Dr. Wayne Smith	Muscat Private Hospital	2458-3600
•	Physiotherapists: David Smith	Muscat Private Hospital	2458-3600
•	Psychiatrists: Dr. Yousif Mirza Dr. Al Hussaini Dr. Kate Lindsay	Al Elaj Medical Center Muscat Private Hospital Al Harub Medical Centre	2456-7005 2458-3600 2460-0750
•	Ear, Nose and Throat Specialists: Dr. Mazen Al- Khabori Dr. Hisham Dr. Jamil Hyder	Muscat Private Hospital Magrabi Eye & Ear Clinic Muscat Private Hospital	2458-3600 2456-8870 2458-3600
•	Counselors: Mrs. Claire Al-Turihi Ms. Brenna Creamer Nishat Shams	Qurum Medical Centre Al Harub Medical Centre Starcare Hospital	95925802 2460-0750 9982-3151
•	Eyeglass Centers/Opticians: Al Gazal Opticians El Maghraby	Sabco Center Qurum Shopping Area	2456-3545 2456-8870

•	Hearing Aids: National Optical & Hearing Aid Center Hassan Optical & Hearing Hearing Aid Center Sarah Marshall	Al Wadi Commercial Center Al Harthy Complex Al Sarooj Complex Audiometric Assessment	2457-1096 2456-6742 9725-9948
•	Dr. F. Habaj A		2460-1668 2456-3814 2469-2898 2458-3600 2469-5422 2469-8066 2469-8055
•	Dental Hygienists: Harub Dental Clinic American Dental Clinic Medident Medical Centre		
•	MRI Scans: Muscat Private Hospital Allied Diagnostics Al Mana	ahil Building, Shatti Al Qurum	2458-3600 2469-9195
•	Mammographies: Muscat Private Hospital Dr Hiral Aafiyaa C	linic, Al Wadi Centre Qurum	2458-3600 2456-7166
•	Muscat Pharmacy (24 hours) A Muscat Pharmacy (24 hours) A	adinat Al Sultan Qaboos I Shatti Plaza I Sarooj Commercial Center urum	2469-9457 2469-5477 2469-5536 2456-6601

[❖] A list of pharmacies available outside normal business hours is printed outside your local pharmacy and in the daily newspaper.